



UL 2560

STANDARD FOR SAFETY

Emergency Call Systems for Assisted Living and
Independent Living Facilities

UL Standard for Safety for Emergency Call Systems for Assisted Living and Independent Living Facilities, UL 2560

First Edition, Dated September 13, 2011

Summary of Topics

This revision of ANSI/UL 2560 was issued to incorporate the following changes:

Addition of alternate standard as option to UL 60950

The new/revised requirements are substantially in accordance with Proposal(s) on this subject dated September 28, 2018.

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**Standard for Emergency Call Systems for Assisted Living and
Independent Living Facilities**

First Edition

September 13, 2011

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The most recent designation of ANSI/UL 2560 as an American National Standard (ANSI) occurred on November 8, 2018. ANSI approval for a standard does not include the Cover Page, Transmittal Pages, and Title Page.

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INTRODUCTION

1 Scope

1.1 These requirements cover the individual unit employed to form assisted and independent living emergency call systems (ECS) intended to provide audible and visual signaling between residents and assisted and independent living facility staff. Some examples include call initiation stations, call notification stations, and power supplies.

1.2 The units covered by these requirements are intended to be installed in either general or resident areas in accordance with the National Electrical Code, NFPA 70.

1.3 These requirements are not intended to cover signaling systems in a hospital or acute/skilled care environment. Requirements for systems of this nature are covered by the Standard for Hospital Signaling and Nurse Call Equipment, UL 1069.

2 General

2.1 System configuration

2.1.1 The minimum fundamental configuration shall consist of the following:

- a) An emergency call-initiation station with a call assurance indicator suitable for permanent installation in each resident living unit. Typical applications will utilize pendants for residents, multiple call initiation stations in each living unit, and additional call initiation stations in common areas within the facility.
- b) Call notification station(s) that receive calls, one of which must be installed at a fixed location.

2.1.2 An ECS employs a dedicated wired, dedicated wireless, or combination of these means for initiation of a resident or staff call, requiring attention.

2.1.3 An Emergency Call System has a Secondary (battery backup) Power Supply. The length of backup is specified by the manufacturer.