

**BS EN ISO 14224:2016**



**BSI Standards Publication**

**Petroleum, petrochemical  
and natural gas industries —  
Collection and exchange of  
reliability and maintenance  
data for equipment  
(ISO 14224:2016)**

**bsi.**

This is a preview. [Click here to purchase the full publication.](#)

**National foreword**

This British Standard is the UK implementation of EN ISO 14224:2016. It supersedes BS EN ISO 14224:2006 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee PSE/17/67, Reliability engineering and technology committee.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2016.  
Published by BSI Standards Limited 2016

ISBN 978 0 580 90387 8

ICS 75.200; 75.180.01

**Compliance with a British Standard cannot confer immunity from legal obligations.**

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 October 2016.

**Amendments/corrigenda issued since publication**

Date	Text affected
------	---------------

English Version

**Petroleum, petrochemical and natural gas industries -  
Collection and exchange of reliability and maintenance  
data for equipment (ISO 14224:2016)**

Industries du pétrole, de la pétrochimie et du gaz  
naturel - Collecte et échange de données de fiabilité et  
de maintenance des équipements (ISO 14224:2016)

Erdöl-, petrochemische und Erdgasindustrie -  
Sammlung und Austausch von Zuverlässigkeits- und  
Wartungsdaten für Ausrüstungen (ISO 14224:2016)

This European Standard was approved by CEN on 22 July 2016.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
EUROPÄISCHES KOMITEE FÜR NORMUNG

**CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels**

## European foreword

This document (EN ISO 14224:2016) has been prepared by Technical Committee ISO/TC 67 “Materials, equipment and offshore structures for petroleum, petrochemical and natural gas industries” in collaboration with Technical Committee CEN/TC 12 “Materials, equipment and offshore structures for petroleum, petrochemical and natural gas industries” the secretariat of which is held by NEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by April 2017, and conflicting national standards shall be withdrawn at the latest by April 2017.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN ISO 14224:2006.

According to the CEN-CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

### Endorsement notice

The text of ISO 14224:2016 has been approved by CEN as EN ISO 14224:2016 without any modification.

# Contents

Page

<b>Foreword</b>	<b>v</b>
<b>Introduction</b>	<b>vi</b>
<b>1 Scope</b>	<b>1</b>
<b>2 Normative references</b>	<b>2</b>
<b>3 Terms and definitions</b>	<b>2</b>
<b>4 Abbreviated terms</b>	<b>18</b>
<b>5 Application</b>	<b>20</b>
5.1 Equipment coverage	20
5.2 Time periods	20
5.3 Users of this International Standard	20
5.4 Limitations	21
5.5 Exchange of RM data	22
<b>6 Benefits of RM data collection and exchange</b>	<b>23</b>
<b>7 Quality of data</b>	<b>25</b>
7.1 Obtaining quality data	25
7.1.1 Definition of data quality	25
7.1.2 Planning measures	25
7.1.3 Verification of quality	26
7.1.4 Limitations and problems	27
7.2 Data collection process	27
7.2.1 Data sources	27
7.2.2 Data collection methods	28
7.2.3 Organization and training	28
<b>8 Equipment boundary, taxonomy and time definitions</b>	<b>29</b>
8.1 Boundary description	29
8.2 Taxonomy	30
8.3 Timeline issues	32
8.3.1 Surveillance and operating period	32
8.3.2 Data collection periods	33
8.3.3 Maintenance times	34
<b>9 Recommended data for equipment, failures and maintenance</b>	<b>35</b>
9.1 Data categories	35
9.2 Data format	35
9.3 Database structure	36
9.3.1 Description	36
9.3.2 Logical structure	36
9.3.3 Database architecture	37
9.4 Equipment data	38
9.5 Failure data	40
9.6 Maintenance data	42
9.6.1 General	42
9.6.2 Maintenance categories	42
9.6.3 Reporting maintenance data	43
<b>Annex A (informative) Equipment-class attributes</b>	<b>46</b>
<b>Annex B (normative) Interpretation and notation of failure and maintenance parameters</b>	<b>176</b>
<b>Annex C (informative) Guide to interpretation and calculation of derived reliability and maintenance parameters</b>	<b>205</b>
<b>Annex D (informative) Typical requirements for data</b>	<b>229</b>

<b>Annex E (informative) Key performance indicators (KPIs) and benchmarking</b> .....	<b>238</b>
<b>Annex F (informative) Classification and definition of safety critical failures</b> .....	<b>251</b>
<b>Bibliography</b> .....	<b>260</b>

## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2. [www.iso.org/directives](http://www.iso.org/directives)

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received. [www.iso.org/patents](http://www.iso.org/patents)

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: [Foreword - Supplementary information](#)

The committee responsible for this document is Technical Committee ISO/TC 67, *Materials, equipment and offshore structures for petroleum, petrochemical and natural gas industries*.

This third edition cancels and replaces the second edition (ISO 14224:2006), which has been technically revised. The main changes are:

- Clause 3 — several new definitions;
- Clauses 8 and 9 — changes in some figures and tables;
- Annex A — new equipment classes;
- Annex B — associated new and aligned failure modes;
- Annex C — some changes and new subclauses, e.g. C.3.4 and C.7;
- Annex D — new subclause D.5;
- Annex E — new KPIs;
- Annex F — alignment with ISO/TR 12489:2013.

This corrected version of ISO 14224:2016 incorporates various editorial corrections.

## Introduction

This International Standard has been prepared based on the previous edition (ISO 14224:2006), experience gained through its use, and know-how and best practices shared through the international development process.

In the petroleum, petrochemical and natural gas industries, great attention is being paid to safety, availability, reliability and maintainability of equipment. The industry annual cost of equipment unavailability is very large, although many plant owners have improved the availability of their operating facilities by addressing this challenge. A stronger emphasis has recently been put on cost-effective design and maintenance for new plants and existing installations among more industrial parties. In this respect, data on failures, failure mechanisms and maintenance related to these industrial facilities and its operations have become more important. It is necessary that this information is used by, and communicated between, the various parties and its disciplines, within the same company or between companies. Various analysis methodologies are used to estimate the risk of hazards to people and environment, or to analyse plant or system performance. For such analyses to be effective and decisive, equipment reliability and maintenance (RM) data are vital.

These analyses require a clear understanding of the equipment's technical characteristics, its operating and environmental conditions, its potential failures and its maintenance activities. It can be necessary to have data covering several years of operation before sufficient data have been accumulated to give confident analysis results and relevant decision support. It is necessary, therefore, to view data collection as a long-term activity, planned and executed with appropriate goals in mind. At the same time, clarity as to the causes of failures is key to prioritizing and implementing corrective actions that result in sustainable improvements in availability, leading to improved profitability and safety.

Data collection is an investment. Data standardization, when combined with enhanced data-management systems that allow electronic collection and transfer of data, can result in improved quality of data for reliability and maintenance. A cost-effective way of optimizing data requirements is through industry co-operation. To make it possible to collect, exchange and analyse data based on common viewpoints, a standard is required. Standardization of data collection practices facilitates the exchange of information between relevant parties e.g. plants, owners, manufacturers and contractors throughout the world.



# Petroleum, petrochemical and natural gas industries — Collection and exchange of reliability and maintenance data for equipment

## 1 Scope

This International Standard provides a comprehensive basis for the collection of reliability and maintenance (RM) data in a standard format for equipment in all facilities and operations within the petroleum, natural gas and petrochemical industries during the operational life cycle of equipment. It describes data collection principles and associated terms and definitions that constitute a “reliability language” that can be useful for communicating operational experience. The failure modes defined in the normative part of this International Standard can be used as a “reliability thesaurus” for various quantitative as well as qualitative applications. This International Standard also describes data quality control and assurance practices to provide guidance for the user.

Standardization of data collection practices facilitates the exchange of information between parties, e.g. plants, owners, manufacturers and contractors. This International Standard establishes requirements that any in-house or commercially available RM data system is required to meet when designed for RM data exchange. Examples, guidelines and principles for the exchange and merging of such RM data are addressed. This International Standard also provides a framework and guidelines for establishing performance objectives and requirements for equipment reliability and availability performance.

[Annex A](#) contains a summary of equipment that is covered by this International Standard.

This International Standard defines a minimum amount of data that is required to be collected, and it focuses on two main issues:

- data requirements for the categories of data to be collected for use in various analysis methodologies;
- standardized data format to facilitate the exchange of reliability and maintenance data between plants, owners, manufacturers and contractors.

The following main categories of data are to be collected:

- a) equipment data, e.g. equipment taxonomy, equipment attributes;
- b) failure data, e.g. failure cause, failure consequence;
- c) maintenance data, e.g. maintenance action, resources used, maintenance consequence, down time.

NOTE Clause 9 gives further details on data content and data format.

The main areas where such data are used are the following:

- 1) reliability, e.g. failure events and failure mechanisms;
- 2) availability/efficiency, e.g. equipment availability, system availability, plant production availability;
- 3) maintenance, e.g. corrective and preventive maintenance, maintenance plan, maintenance supportability;
- 4) safety and environment, e.g. equipment failures with adverse consequences for safety and/or environment.

This International Standard does not apply to the following:

- i. data on (direct) cost issues;

- ii. data from laboratory testing and manufacturing (e.g. accelerated lifetime testing), see also 5.2;
- iii. complete equipment data sheets (only data seen relevant for assessing the reliability performance are included);
- iv. additional on-service data that an operator, on an individual basis, can consider useful for operation and maintenance;
- v. methods for analysing and applying RM data (however, principles for how to calculate some basic reliability and maintenance parameters are included in the annexes).

## 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 20815:2008, *Petroleum, petrochemical and natural gas industries — Production assurance and reliability management*

## 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

**NOTE** Some derived RM parameters, which can be calculated from collected RM data covered by this International Standard, are contained in Annex C. References to Annex C are given as deemed appropriate.

### 3.1 active maintenance time

duration of a maintenance action, excluding logistic delay

Note 1 to entry: Technical delays are included in the active maintenance time.

Note 2 to entry: See [Figure 4](#) and Annex C for a more detailed description and interpretation of maintenance times. See also ISO/TR 12489:2013, Figure 5.

Note 3 to entry: A maintenance action can be carried out while the item is performing a required function.

[SOURCE: IEC 60050-192:2015, 192-07-04, modified – Notes 2 and 3 to entry have been added.]

### 3.2 active repair time

effective time to achieve repair of an item

Note 1 to entry: See also ISO/TR 12489:2013, Figures 5 and 6.

Note 2 to entry: See also definition of “mean active repair time (MART)” in ISO/TR 12489:2013, 3.1.34, that is defined as “expected active repair time”.

### 3.3 availability

ability to be in a state to perform as required

Note 1 to entry: See Annex C for a more detailed description and interpretation of availability.

Note 2 to entry: Further terms are given in ISO/TR 12489:2013.

[SOURCE: IEC 60050-192:2015, 192-01-23, modified – Notes 1 and 2 to entry have been added.]

### 3.4 boundary

interface between an item and its surroundings

### 3.5

#### **common cause failures**

failures of multiple items, which would otherwise be considered independent of one another, resulting from a single cause

Note 1 to entry: Common cause failures can also be common mode failures.

Note 2 to entry: The potential for common cause failures reduces the effectiveness of system redundancy.

Note 3 to entry: It is generally accepted that the failures occur simultaneously or within a short time of each other.

Note 4 to entry: Components that fail due to a shared cause normally fail in the same functional mode. The term common mode is therefore sometimes used. It is, however, not considered to be a precise term for communicating the characteristics that describe a common cause failure.

Note 5 to entry: See also ISO/TR 12489:2013, 3.2.14 and 5.4.2.

Note 6 to entry: See also C.1.6

[SOURCE: IEC 60050-192:2015, 192-03-18, modified – Notes 3-6 to entry have been added.]

### 3.6

#### **common mode failures**

failures of different items characterized by the same failure mode

Note 1 to entry: Common mode failures can have different causes.

Note 2 to entry: Common mode failures can also be common cause failures (3.5).

Note 3 to entry: The potential for common mode failures reduces the effectiveness of system redundancy.

[SOURCE: IEC 60050-192:2015, 192-03-19, modified]

### 3.7

#### **condition-based maintenance**

##### **CBM**

preventive maintenance based on the assessment of physical condition

Note 1 to entry: The condition assessment can be by operator observation, conducted according to a schedule, or by condition monitoring of system parameters.

[SOURCE: IEC 60050-192:2015, 192-06-07, modified]

### 3.8

#### **corrective maintenance**

maintenance carried out after fault detection to effect restoration

Note 1 to entry: Corrective maintenance of software invariably involves some modification

Note 2 to entry: See also ISO/TR 12489:2013, Figures 5 and 6, which illustrate terms used for quantifying corrective maintenance.

[SOURCE: IEC 60050-192:2015, 192-06-06, modified – Note 2 to entry has been added.]

### 3.9

#### **critical failure**

failure of an equipment unit that causes an immediate cessation of the ability to perform a required function

Note 1 to entry: Includes failures requiring immediate action towards cessation of performing the function, even though actual operation can continue for a short period of time. A critical failure results in an unscheduled repair.

Note 2 to entry: See also definition of “critical dangerous failure” and “critical safe failure” in ISO/TR 12489:2013, 3.2.4 and 3.2.7, respectively.